

## Feedback on Overall Facilities Academic Year 2023-24

### Cafeteria

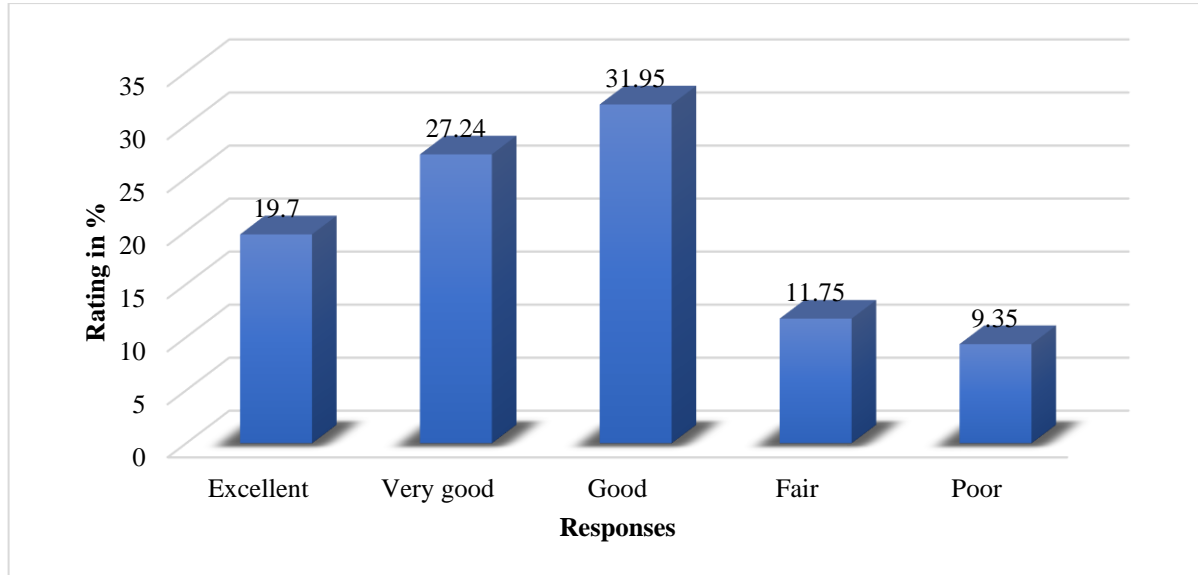


Figure 1

Figure 1 reflects the "Good" category holds the highest average rating at 31.95, indicating general satisfaction among respondents. Following this, "Very Good" has an average of 27.24, and "Excellent" scores 19.7, showing that many respondents rated their experiences positively. On the lower end, "Fair" has an average of 11.75, and "Poor" is the least frequent with an average of 9.35, signalling areas for potential improvement. Overall, the data suggests a predominantly positive response, though there remains a minority of concerns to address for enhancing overall satisfaction.

### Career Services

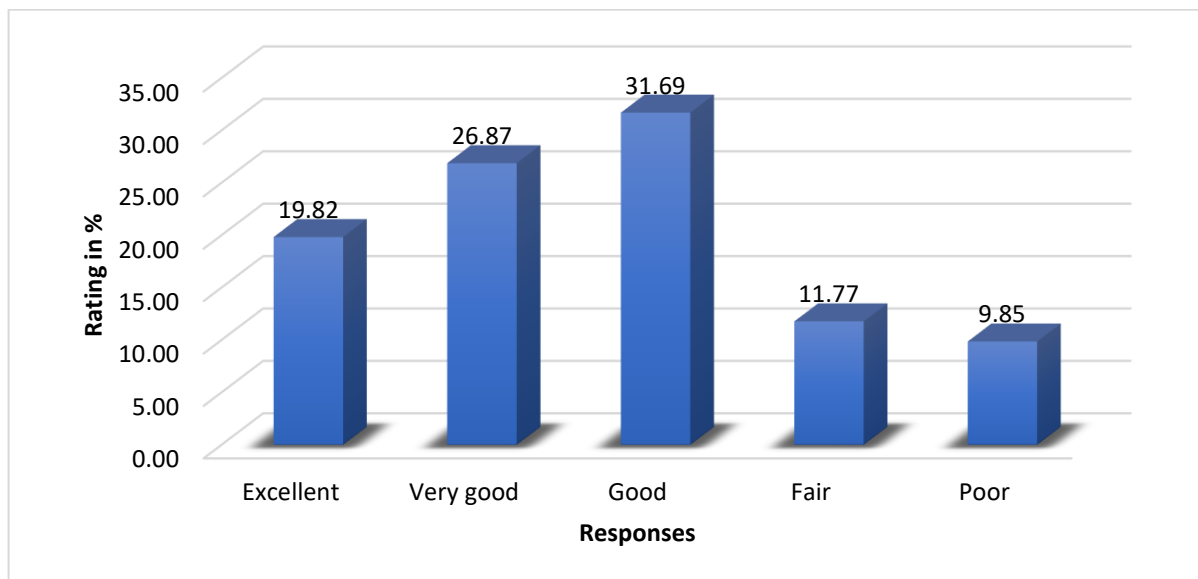


Figure 2

Figure 2 The histogram shows that "Good" stands out with the highest average rating of 31.69, followed by "Very Good" at 26.87 and "Excellent" at 19.82. On the lower end, "Fair" and "Poor" have

average ratings of 11.77 and 9.85, respectively. This distribution highlights a strong preference for positive ratings, particularly in the "Good" category, while also indicating areas for improvement in the lower-rated categories.

**Internet and Computer Facilities**

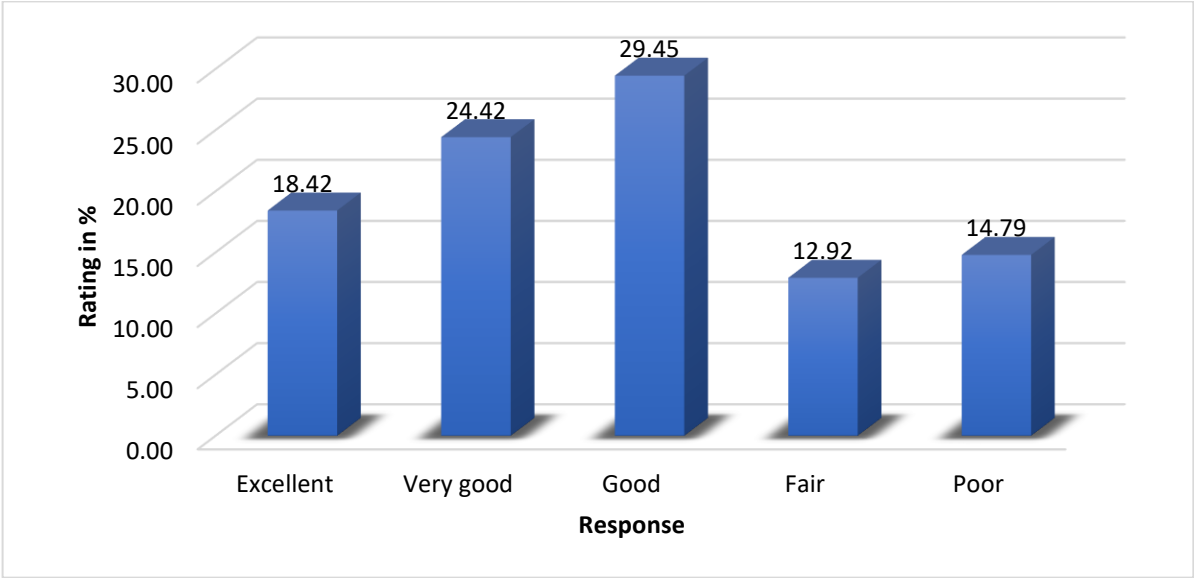


Figure 3

Figure 3 illustrates that the majority of respondents rated the availability positively, with "Good" receiving the highest percentage (30.12%), followed by "Very good" (26.89%) and "Excellent" (19.74%). However, smaller portions expressed dissatisfaction, with "Fair" accounting for 12.18% and "Poor" for 11.07%. This distribution suggests that while online learning resources are generally well-regarded, there is room for improvement to address the concerns of the less satisfied respondents.

**Library Facilities**

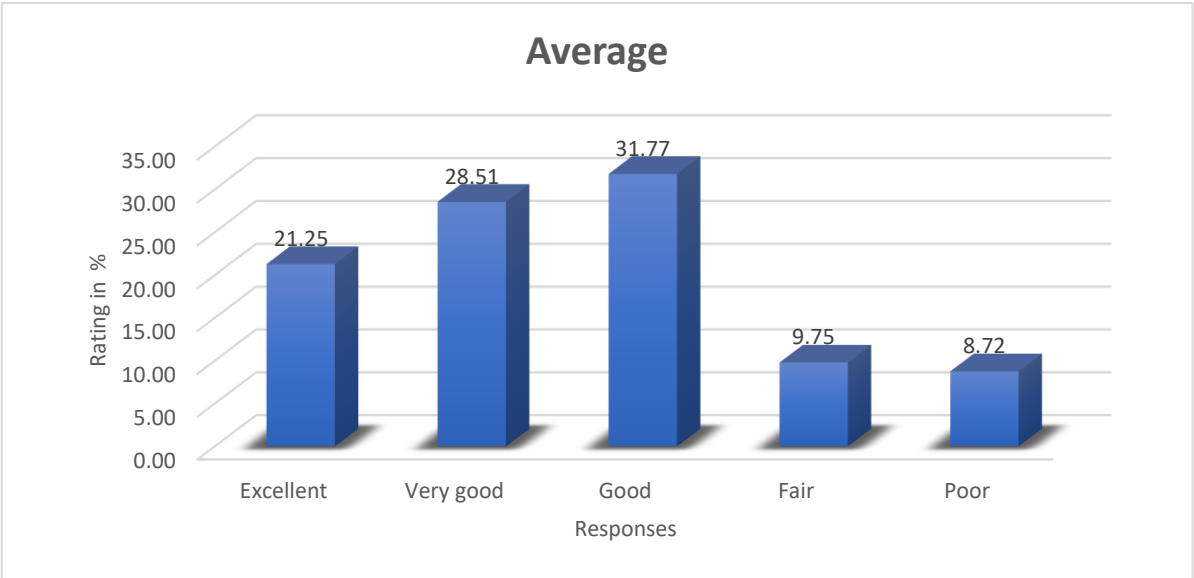


Figure 4

Figure 4 illustrates that the "Good" category has the highest average value of 31.77, followed by "Very good" at 28.51 and "Excellent" at 21.25. The "Fair" and "Poor" categories have significantly lower averages, at 9.75 and 8.72, respectively. This distribution highlights that the majority of responses lean towards positive ratings, with "Good" being the most frequent. However, the lower averages for "Fair" and "Poor" suggest areas where improvements could be made to enhance overall satisfaction.

### Safety and Security

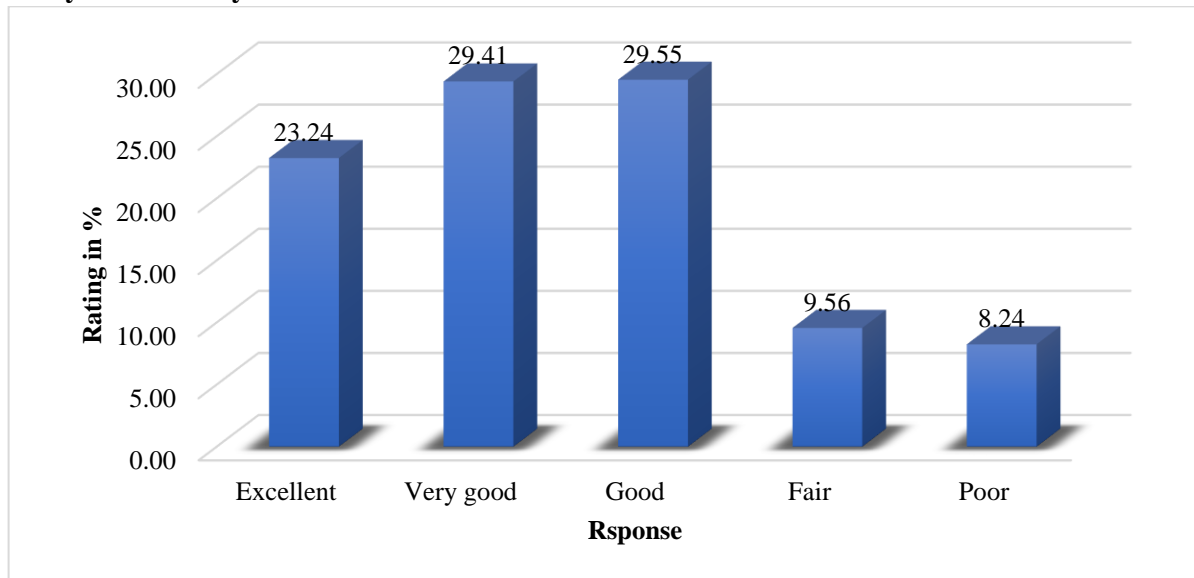


Figure 5

Figure 5 illustrates that the majority of respondents rated the availability positively, with "Good" receiving the highest percentage (30.12%), followed by "Very Good" (28.94%) and "Excellent" (22.47%). However, smaller portions of respondents expressed dissatisfaction, with "Fair" accounting for 9.83% and "Poor" for 8.64%. This distribution suggests that while the availability of fire extinguishers is generally well-regarded, there is room for improvement to address the concerns of the less satisfied respondents.

### Sanitation and Hygiene

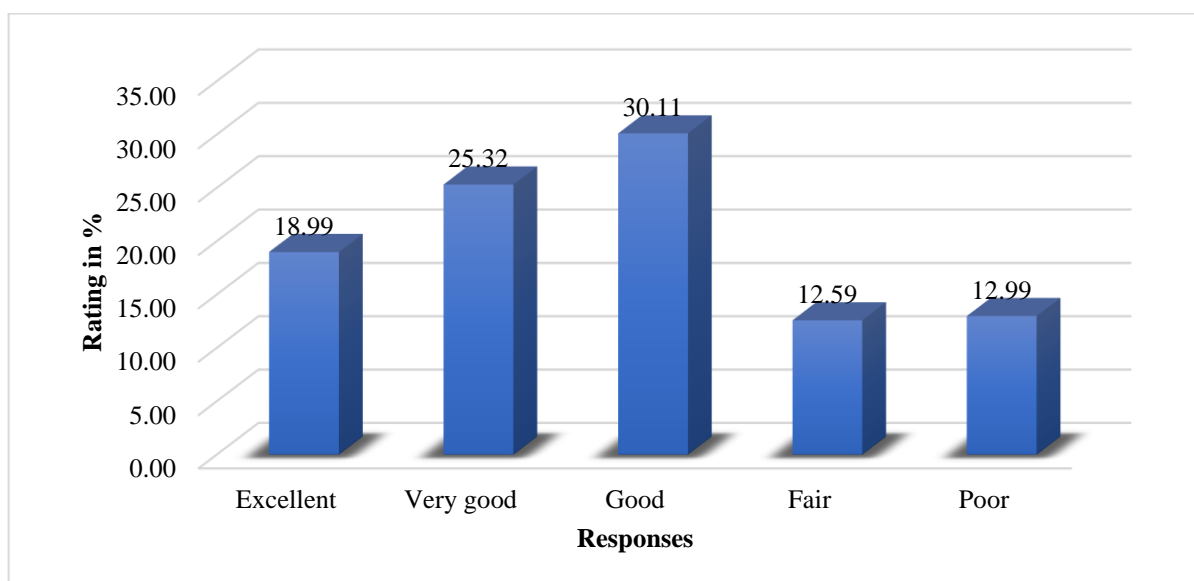


Figure 6

Figure 6 shows that the average values across five categories: Excellent, very good, Good, Fair, and Poor. The "Good" category stands out with the highest average value of 30.11, followed by "Very good" at 25.32 and "Excellent" at 18.99. On the lower end, "Poor" and "Fair" have similar average values of 12.99 and 12.59, respectively. This distribution indicates a strong leaning toward positive ratings, with "Good" being the most prominent. However, the relatively lower averages for "Fair" and "Poor" suggest areas where improvements could be made to enhance overall satisfaction and address concerns in less favourable categories.

### Student Support

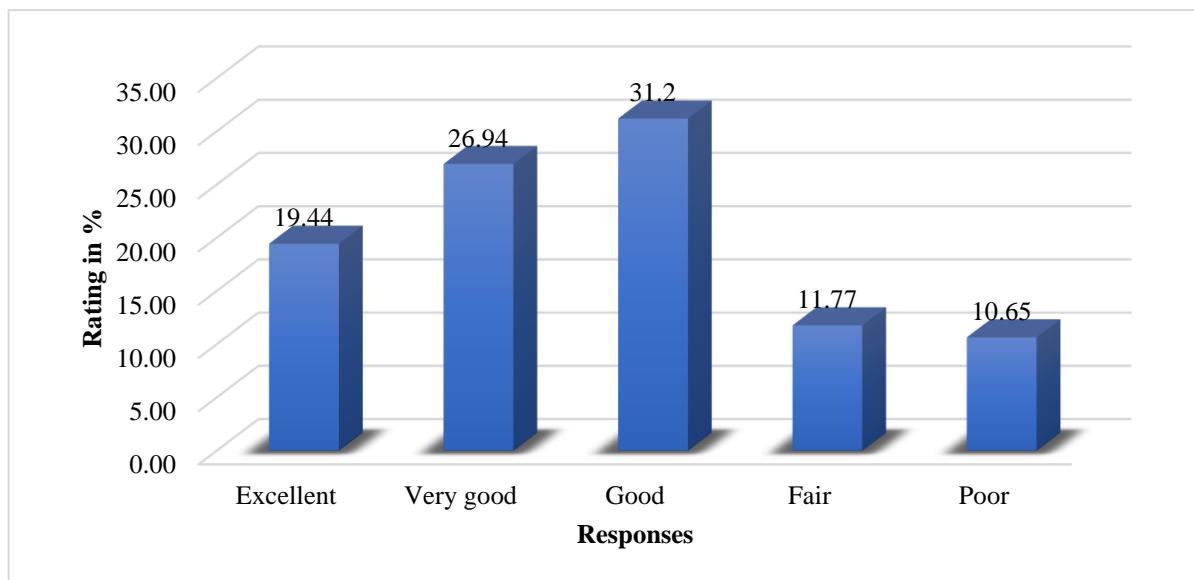


Figure 7

Figure 7 depicts that the "Good" has the highest average value of 31.2, followed by "Very Good" at 26.94 and "Excellent" at 19.44. The categories "Fair" and "Poor" have significantly lower averages, at 11.77 and 10.65, respectively. This distribution highlights that the majority of responses lean towards positive ratings, with "Good" being the most frequent. However, the lower averages for "Fair" and "Poor" suggest areas where improvements could enhance overall satisfaction.

### Facilities:

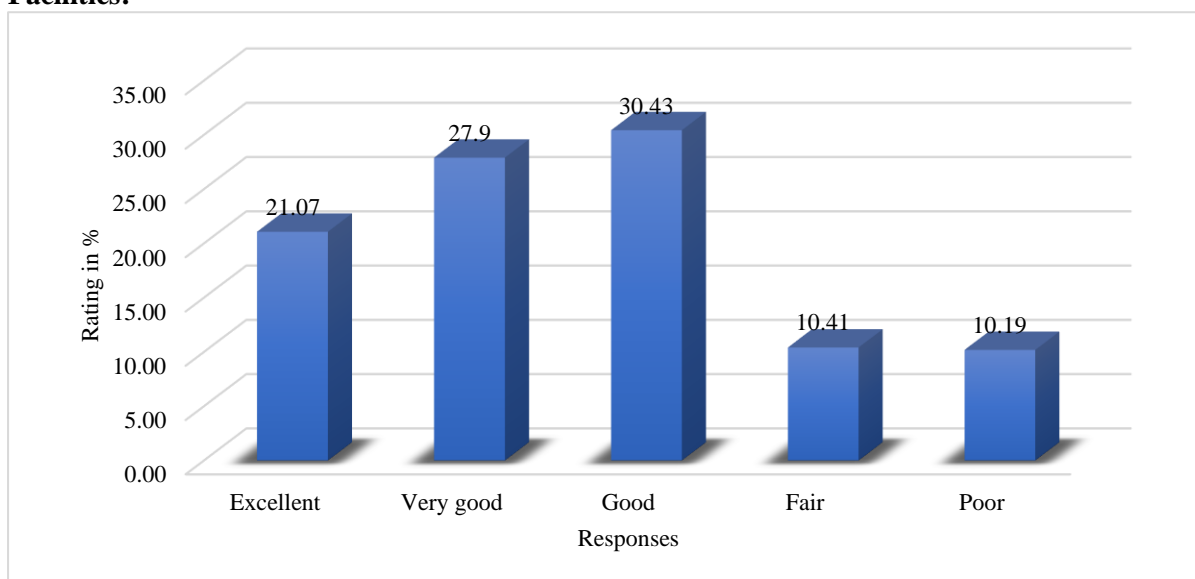


Figure 8

Figure 8 illustrates the average values across five categories: Excellent, Very good, Good, Fair, and Poor. Among these, "Good" holds the highest average value at 30.43, closely followed by "Very good" at 27.9 and "Excellent" at 21.07. On the lower end, "Fair" and "Poor" have relatively smaller average values of 10.41 and 10.19, respectively. This distribution suggests that overall satisfaction is skewed toward the positive spectrum, with the majority favoring "Good" and "Very good." However, the lower averages in "Fair" and "Poor" indicate areas where improvements can be made to elevate experiences and perceptions further.