



INSTITUTE OF AERONAUTICAL ENGINEERING

(Autonomous)

Dundigal - 500 043, Hyderabad, Telangana

Feedback Analysis on Cafeteria Academic Year 2024-25

Average

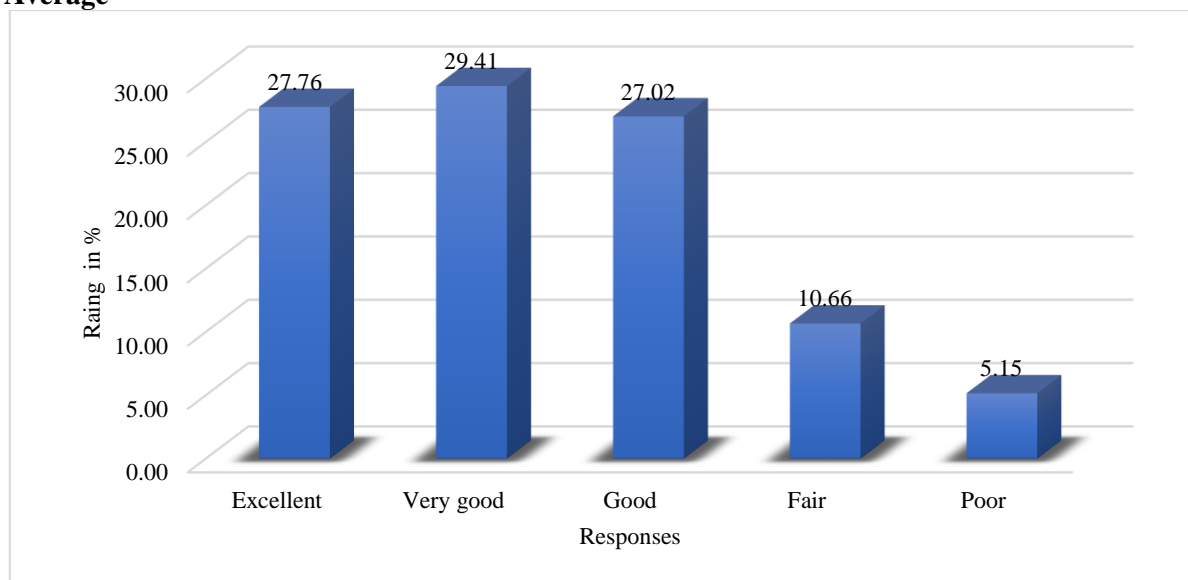


Figure 1

Figure 1 illustrates feedback on cafeteria functioning, measured in percentage ratings across five categories. A majority of respondents rated the cafeteria as either "Very good" (29.41%) or "Excellent" (27.76%), indicating overall positive sentiment. "Good" received 27.02%, also reflecting general satisfaction. However, a smaller portion rated the cafeteria as "Fair" (10.66%) and "Poor" (5.15%), suggesting some areas may need improvement. Overall, over 84% of the responses were favorable.

How would you rate the ambiance of cafeteria

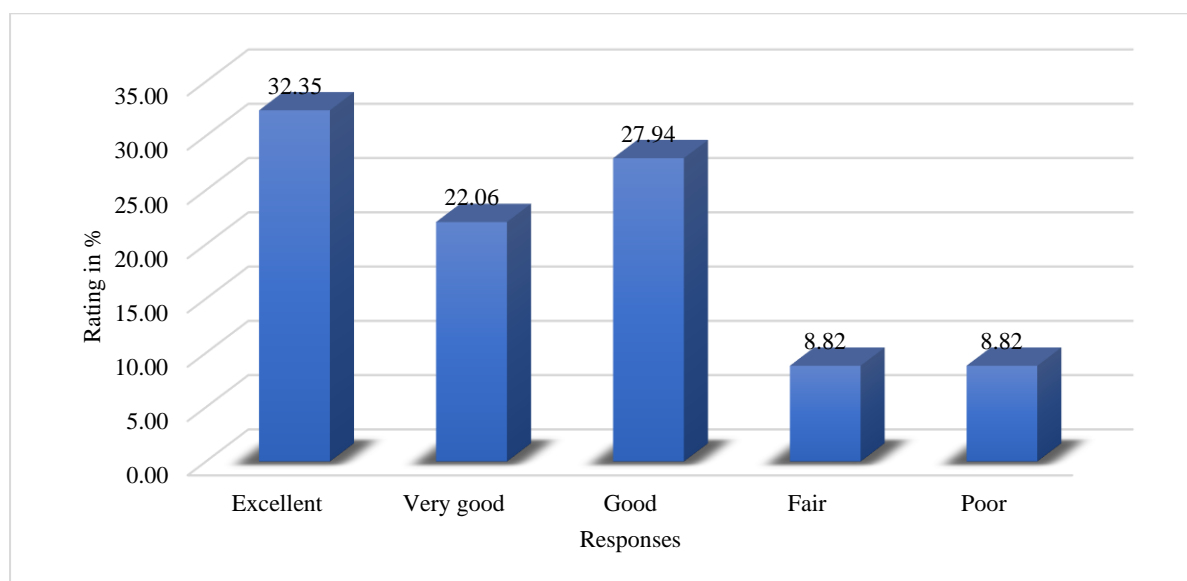


Figure 2

Figure 2 depicts that the highest rating is in the Excellent category at 32.35%, followed by Good at 27.94% and Very good at 22.06%, together accounting for over 82% of respondents who rate the

ambiance positively. The Fair and Poor categories each have 8.82%, indicating a small level of dissatisfaction. This distribution suggests a strong overall satisfaction with the cafeteria's ambiance, with the vast majority (over 82%) rating it as Good or better, and only a minor fraction expressing concerns.

How much are you satisfied with cleanliness and accessibility to the cafeteria

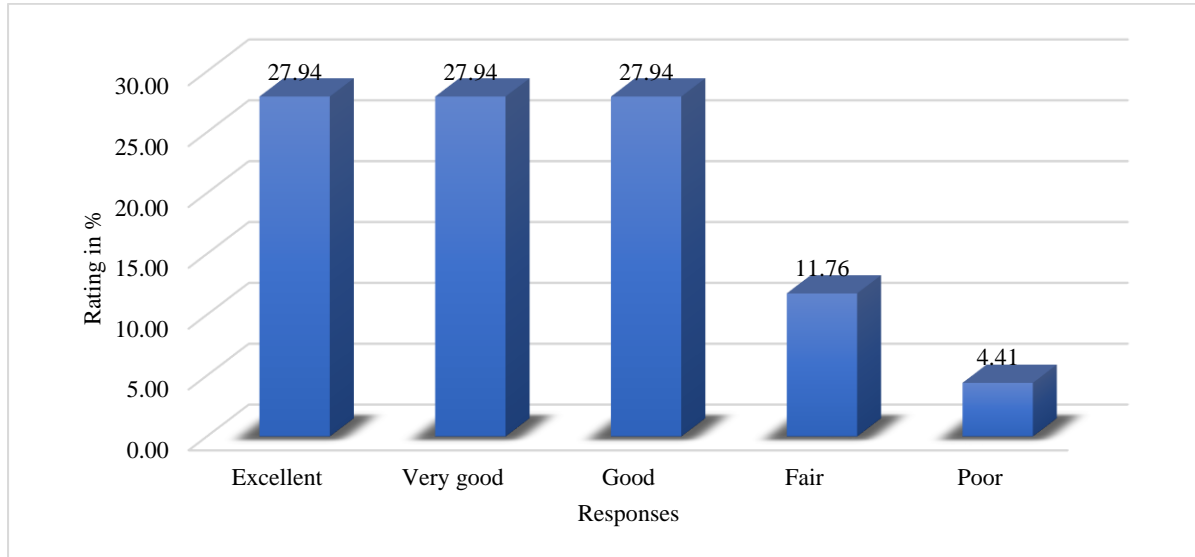


Figure 3

Figure 3 displays that distribution of responses across five categories: Excellent, Very good, Good, Fair, and Poor. The ratings are evenly distributed among Excellent, Very good, and Good, each at 27.94%, indicating a strong and consistent positive perception among respondents. The Fair category accounts for 11.76%, while the Poor category has the lowest rating at 4.41%, suggesting minimal dissatisfaction. Overall, approximately 83.82% of respondents rate their satisfaction with cleanliness and accessibility as Good or better, reflecting a highly favourable view. The low percentages in the Fair and Poor categories indicate that the majority are content, with only a small fraction expressing concerns.

The variety of food options available in cafeteria

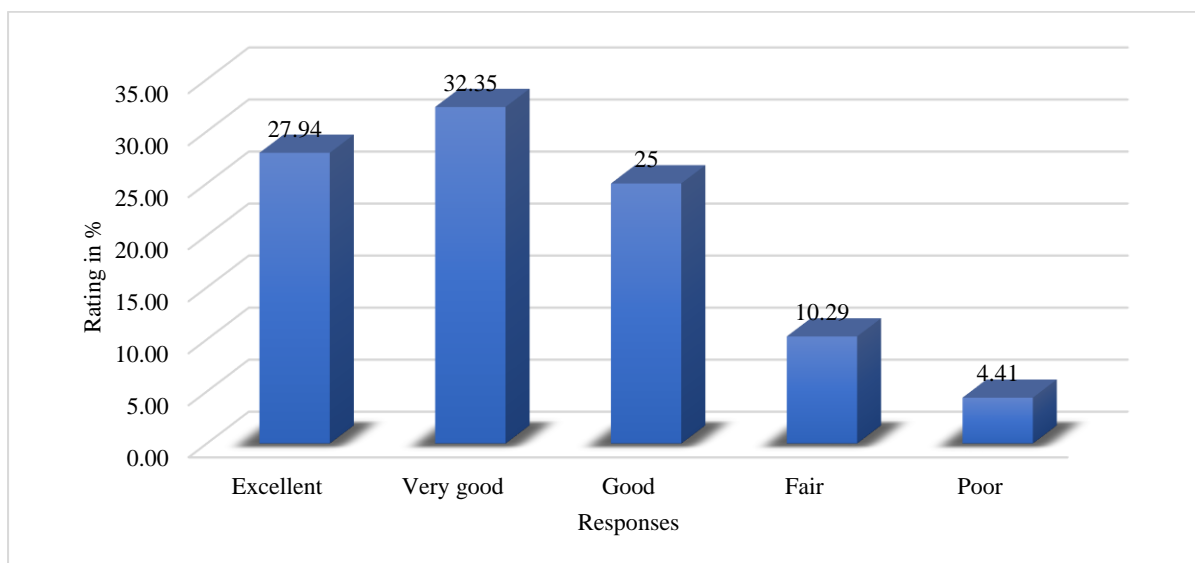


Figure 4

Figure 4 represents that the highest rating is in the Very good category at 32.35%, followed by Excellent at 27.94% and Good at 25%, together accounting for over 85% of respondents who rate the food variety positively. The Fair category has 10.29%, while the Poor category is the lowest at 4.41%, indicating

minimal dissatisfaction. This distribution reflects a strong overall satisfaction with the variety of food options, with the vast majority (over 85%) rating it as Good or better, and only a small fraction expressing concerns.

How would you rate the behavior of canteen staff

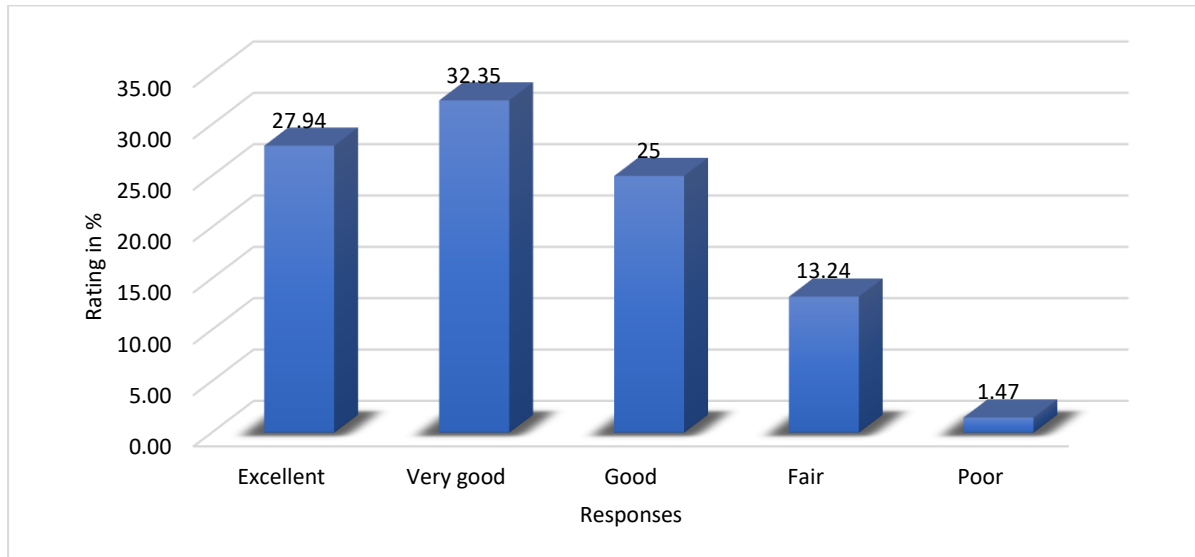


Figure 5

Figure 5 presents that the highest rating is in the Very good category at 32.35%, followed by Excellent at 27.94% and Good at 25%, together accounting for over 85% of respondents who rate the staff behaviour positively. The Fair category has 13.24%, while the Poor category is the lowest at 1.47%, indicating negligible dissatisfaction. This distribution reflects a strong overall satisfaction with the canteen staff's behaviour, with the vast majority (over 85%) rating it as Good or better, and only a tiny fraction expressing concerns.

How would you rate the quality of the food served in the canteen

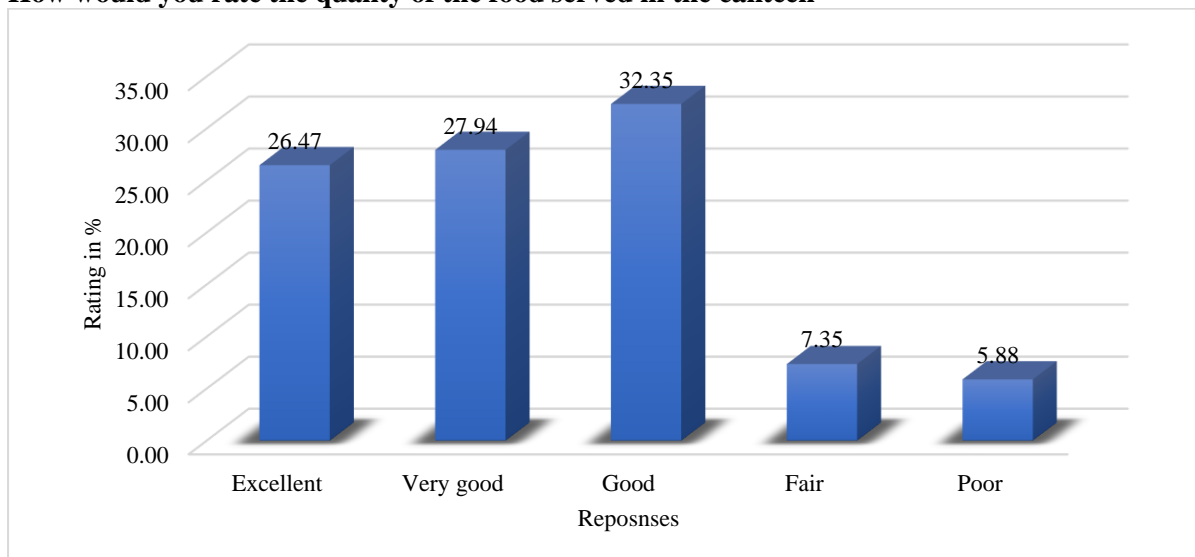


Figure 6

Figure 6 conveys that the highest rating is in the Good category at 32.35%, followed by Very good at 27.94% and Excellent at 26.47%, together accounting for over 86% of respondents who rate the food quality positively. The Fair category has 7.35%, while the Poor category is the lowest at 5.88%, indicating minimal dissatisfaction. This distribution reflects a strong overall satisfaction with the

canteen food quality, with the vast majority (over 86%) rating it as Good or better, and only a small fraction expressing concerns.

How would you rate the prices of the food available

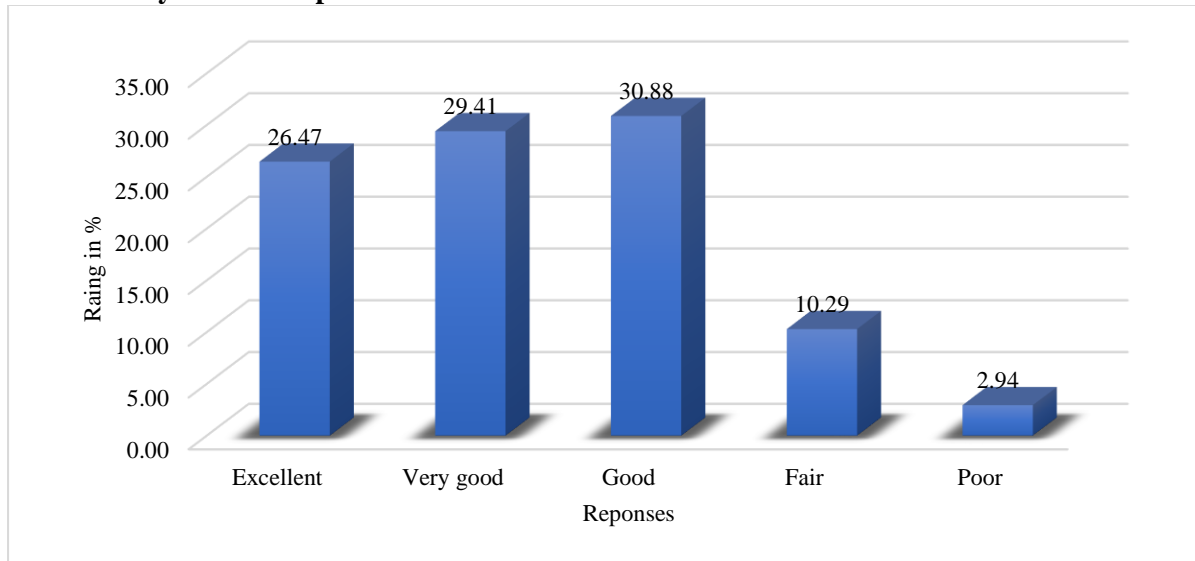


Figure 7

Figure 7 outlines that the highest rating is in the Good category at 30.88%, followed by Very good at 29.41% and Excellent at 26.47%, together accounting for over 86% of respondents who rate the food prices positively. The Fair category has 10.29%, while the Poor category is the lowest at 2.94%, indicating minimal dissatisfaction. This distribution reflects a strong overall satisfaction with the food prices, with the vast majority (over 86%) rating them as Good or better, and only a small fraction expressing concerns.

Is space available for the cafeteria adequate

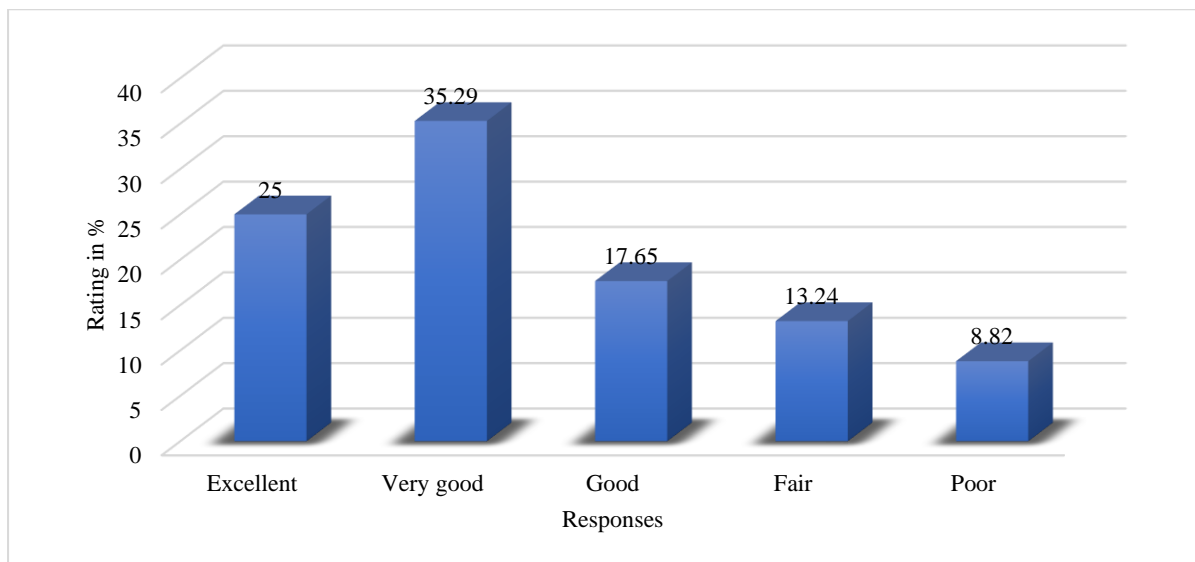


Figure 8

Figure 8 demonstrates that the highest rating is in the Very good category at 35.29%, followed by Excellent at 25% and Good at 17.65%, together accounting for over 77% of respondents who rate the cafeteria space positively. The Fair category has 13.24%, while the Poor category is the lowest at 8.82%, indicating minimal dissatisfaction. This distribution reflects a strong overall satisfaction with the adequacy of the cafeteria space, with the vast majority (over 77%) rating it as Good or better, and only a small fraction expressing concerns.

How would you rate the overall facilities available in the cafeteria

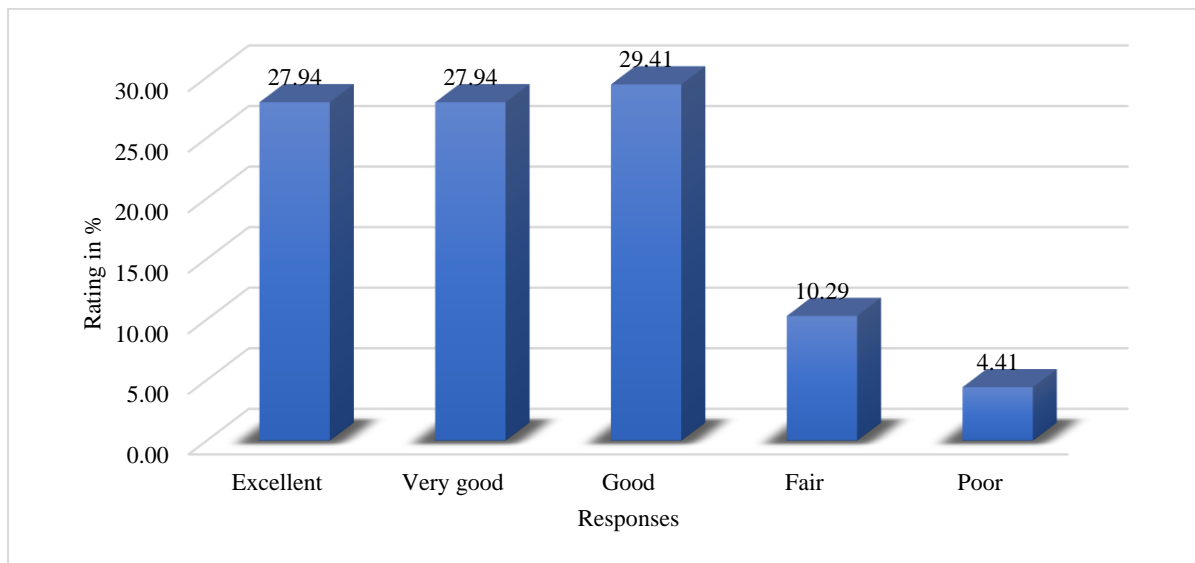


Figure 9

Figure 9 portrays that the data suggests a generally positive perception of the cafeteria facilities. Nearly 85% of respondents rated them as "Good" or better, indicating satisfaction with the current state. The close percentages for "Excellent", "Very Good", and "Good" imply that while users are happy with the facilities, there is still room for improvement to shift perceptions from "Good" to higher ratings. The relatively low percentages for "Fair" and "Poor" suggest that negative experiences are minimal, reinforcing an overall favourable view.